Reconfiguration

Nobody asked but ...

We need to "reconfigure" the mindsets of all those computer nerds who are disciples of whoever thought up "reconfiguring." He/she was just a person. We users, however, are in the 100s of millions. If I were hopeful of making a living as a computer nerd, I would cater to the 100s of millions, not the hoary oligarchy of the priesthood. The customer is not "always" right, but she should never have to reconfigure.

Kilgore Forelle